
From: Craig Bellringer <Craig.Bellringer@haringey.gov.uk>

Sent: 22 November 2024 10:19

To: licensing fslconsultants.com <

Cc:

Subject: Application for a premises licence 83 Mayes Road, London, N22 6UP

Hi Fabien,

Please see the below for the new application for Smoky Lounge, I have revised the hours and rewritten some of the conditions and added some also.

Please have a look through and if you would like to add some comments please do.

Hours open to the public applied for:

Monday 08:00 – 00:30

Tuesday 08:00 – 00:30

Wednesday 08:00 – 00:30

Thursday 08:00 – 01:00

Friday 08:00 – 01:30

Saturday 08:00 – 01:30

Sunday 08:00 – 00:30

Revised Hours open to the public

Monday 08:00 – 00:00

Tuesday 08:00 – 00:00

Wednesday 08:00 – 00:00

Thursday 08:00 – 00:00

Friday 08:00 – 01:00

Saturday 08:00 – 01:00

Sunday 08:00 – 00:00

The roof to be closed at 2230hrs and shisha activity stopped

The prevention of crime and disorder:

A digital CCTV system recommended to be installed in the premises complying with the following criteria:

(a) Camera(s) must be sited to observe the entrance doors from both inside and outside.

(b) Camera(s) on the entrance must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.

(c) Camera(s) must be sited to cover all areas to which the public have access, excluding toilets if on site. (c) C Provide a linked record of the date, time of any image.

(d) Provide HD digital quality images in colour during opening times.

(e) Have a monitor to review images and recorded quality.

(f) Be regularly maintained to ensure continuous quality of image capture and retention.

(g) Member of staff trained in operating CCTV at venue during times open to the public.

(h) Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require.

An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police, which will record the following:

(a) all crimes reported to the venue

(b) all ejections of patrons

(c) any complaints received

(d) any incidents of disorder

(e) any faults in the CCTV system

(f) any visit by a relevant authority or emergency service

The premises shall operate a zero-tolerance policy to the supply and use of drugs.

Anyone who appears to be drunk or intoxicated shall not be allowed entry to the premises and those who have gained entry will be escorted from the business immediately.

Revised The prevention of crime and disorder:

1. A digital CCTV system to be installed in the premises.

Cameras must;

- be sited to observe the entrance doors from both inside and outside.
- capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.
- be sited to cover all areas to which the public have access including any outside smoking areas.
- provide a linked record of the date, time of any image.
- provide good quality images - colour during opening times.
- have a monitor to review images and recorded quality.
- be regularly maintained to ensure continuous quality of image capture and retention.

2. Member of staff trained in operating CCTV at venue during times open to the public. Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data

they require. Copies must be available within 7 days time to Police and Local Council on request.

3. There shall be no vertical drinking. Table service only. The supply of alcohol shall be by waiter or waitress service only

4. An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police, which will record the following:

(a) all crimes reported to the venue

(b) all ejections of patrons

(c) any complaints received

(d) any incidents of disorder

(e) any faults in the CCTV system

(f) any visit by a relevant authority or emergency service.

5. The rear external area is used until closing, but that the roof is closed at 22:30 hours after which no Shisha is offered. Signs are displayed throughout the area advising that Shisha concludes at 2230 hours.

6. Any person(s) required to be on the premises to carry out a security activity must be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001 or be entitled to carry out that activity by virtue of Section 4 of that Act.

7. Anyone who appears to be drunk or intoxicated shall not be allowed entry to the premises and those who have gained entry will be escorted from the business immediately.

8. The premises shall operate a zero-tolerance policy to the supply and use of drugs.

Public safety

There shall be no vertical drinking at the premises. Table service only. The supply of alcohol shall be by waiter or waitress service only.

The premises will have a refusal book or electronic system to record all refusals of sales, this must be made available to the police and local authority officers upon reasonable request. The Business will have a fire and health and safety risk assessment.

Appropriate fire safety procedures are in place including fire extinguishers (foam, H2O and CO2), fire blanket, internally illuminated fire exits signs, numerous smoke detectors and emergency lighting. All appliances are inspected annually.

All emergency exits shall be kept free from obstruction at all times.

Revised Public Safety:

9. The premises will have a refusal book or electronic system to record all refusals of sales, this must be made available to the police and local authority officers upon reasonable request. The Business will have a fire and health and safety risk assessment.

10. Appropriate fire safety procedures are in place including fire extinguishers (foam, H2O and CO2), fire blanket, internally illuminated fire exits signs, numerous smoke detectors and emergency lighting. All appliances are inspected annually.

11. All emergency exits shall be kept free from obstruction at all times.

The prevention of public nuisance

Deliveries and waste collection will be done within the times recommended by the Local Council.

During the hours of operation, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.

Clear and legible notices will be prominently displayed at the exit to remind customers to leave quietly and have regard to neighbours.

- Regular assessments (externally and around the full perimeter) of the noise coming from the premises whilst it opens for business and shall take steps to reduce the level of noise where it is likely to cause a disturbance to local residents.
- A written record shall be made of those assessments in a logbook kept for that purpose and shall include, the time and date of the checks, the person making them and the results including any remedial action. This record must be made available at all times for inspection by council officers.
- The Applicant will provide a dedicated hotline for residents to raise any complaints with the premises/business owners.

Notices will be prominently displayed at the exit requesting patrons respect local residents and leave the area quietly.

- Staff and Door Supervisors shall actively monitor and control patrons queuing, leaving and entering the premises to ensure they leave the area quickly and quietly.

Staff and Door Supervisors shall actively discourage loitering or waiting outside the premises after closing.

Trade waste agreement to be maintained. Notices will be displayed at exits asking patrons to disperse quietly and respect neighbours.

Customers leaving the premise will comply with the company's dispersal policy.

Revised The prevention of public nuisance

12. The proposed shisha roof will close to all parties no later than 22:30hrs each day, to ensure residents are not impacted by public nuisance from this area.

13. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises, nor vibration be transmitted through the structure of the premises which gives rise to nuisance.

14. No fumes, steam or odours shall be emitted from the licensed premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.

15. Noise and/or Odour from any flue used for the dispersal of cooking smells serving the building shall not cause a nuisance to the occupants of any properties in the vicinity. Any filters, ducting and extract fan shall be cleaned and serviced regularly.
16. The management shall make subjective assessments of noise levels outside at the perimeter of the premises approximately hourly, whilst regulated entertainment is provided to ensure that noise from the premises does not cause a disturbance to local residents/businesses. Records shall be kept of the times, dates and any issues discovered. These records shall be kept for six months. Records must be made available to an authorised officer of the Council or police, upon request. Where monitoring by staff identifies that noise from the premises is audible at the perimeter, measures shall be taken to reduce this i.e. turning volume down.
17. In the event of a noise/nuisance complaint substantiated by an authorised officer, the licensee shall take appropriate measures in order to prevent any recurrence.
18. Prominent, clear and legible notices must be displayed at all exits (including the rear seating area) requesting the public to respect the needs of local residents and to leave the premises and the area quietly.
19. The premises licence holder shall ensure that the area immediately outside the premises is kept clean and free from smoking related litter at all material times to the satisfaction of the Licensing Authority.
20. A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of the Noise and Nuisance team, so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from the Noise and Nuisance Team and access shall only be by persons authorised by the Premises Licence holder. The limiter shall not be altered without prior agreement with the Noise and Nuisance Team. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
21. All refuse and bottles shall be disposed of in bins quietly so as not to disturb local residents. There shall be no disposal of glass bottles outside between 21:00 hours and 07:00 hours
22. All exit doors shall be available for use at all times when the premises is open to the public without the use of a key, code, card or similar. Exit doors shall be regularly checked to ensure they function satisfactorily. Safety checks shall be carried out before the admission of the public, and these should be recorded in a log book available on request to an authorised officer of the Council.

The protection of children from harm (No Change)

23. Challenge 25' policy will be in operation at the premises with prominent signage on display at the premises. Waiter/Waitress staff members will receive full training pertinent to the Licensing Act, specifically regarding age-restricted sales, and the refusal of sales to persons believed to be under the influence of alcohol or drugs. This shall take place every 6 months, signed by the employee & the person delivering the training. Training records shall be kept at the premises for 12 months and made available upon request to either Police Officers or an authorised officer of the Local Authority.

Regards

Craig Bellringer

Noise and Nuisance Officer

Neighbourhoods & Environments



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